Optum Serve®

High-quality compensation and pension exams

Supporting the resolution of benefit claims for Veterans and separating Service Members.



Benefits

- Integrated process to schedule and complete required exams in accordance with requests received from VA Regional Offices
- Uses a secure online portal to deliver exam documents to trained and certified examiners and delivers results seamlessly to the VBA Management System to complete the claim
- Leverages a network of more than 4,100 providers located throughout all 50 states
- Utilizes mobile units, telehealth and other exam modalities to serve rural areas and minimize travel when face-to-face exams are not required

Service

- Review of Veterans' medical history and current state of health
- Completion of Disability Benefits Questionnaires and Medical Opinions requested by the VA





Want to learn more?

Visit <u>optumserve.com/veterans</u> to learn more about the program. Veterans should contact their local VA Regional Office to file a claim and initiate the exam process.



Optum Serve®

High-quality compensation and pension exams

Support the resolution of benefit claims for Veterans and separating Service Members.



Benefits

- Integrated process to schedule and complete required exams in accordance with service requests received from VA Regional Offices.
- Uses a secure online portal to deliver exam documents to trained and certified examiners. Delivers results seamlessly to the VBA Management System to complete the claim.
- Leverages a network of more than 4,100 providers located throughout all 50 states.
- Utilizes Mobile Units, Telehealth, and other exam modalities to serve rural areas and minimize travel when face-to-face exams are not required.





Service

Review of Veterans' medical history and current state of health. Completion of Disability Benefits. Questionnaires and Medical Opinions requested by the VA.

Want to learn more?

Visit Optumserve.com/Veterans to learn more about the program. Veterans should contact their local VA Regional Office to file a claim and initiate the exam process.

