

Paying for specialty medication

Have questions about financial help? We've got answers.



What is financial assistance?

These are programs that can help make the medication you need more affordable. Most are income based. That means patients must qualify based on annual household income and household size.

What type of financial help is there?

- Manufacturer (drug maker) copay cards
- Disease-state specific grants
- Manufacturer free drug program
- Financial based assistance (linked to federal poverty level)

What are manufacturer copay cards?

These are provided by drug makers and can help lower your out-of-pocket costs. Income and household size are not considered for copay card assistance. Copay cards cannot be used at the same time as a government insurance plan such as Medicare, VA, TRICARE, and select Federal Employee Plans.

What is a disease-state grant?

These are grants offered by not-for-profit foundations that provide copay assistance for certain conditions.

What is the manufacturer free drug program?

These are programs offered by the drug maker. These are often offered when no other help is available. Who qualifies? It might include uninsured or underinsured patients, or those who are not eligible for other types of assistance. These programs often provide the medication to a patient at no cost. Drug makers only provide financial help for medication they produce.

What is Optum Savings IQ?

This is a program we use to match patients with any available assistance.

How do I know if I qualify?

If you need help paying for your medication, let a patient care coordinator know. They'll connect you with our patient assistance team who will help you find out if you qualify for assistance.

What kind of information do you need from me to find out if I qualify?

A team member may ask for the following information:

- Date of birth
- Address
- Phone number
- Health Diagnosis
- Proof of household income
- Dependents
- Social Security number
- Additional details if needed.

How do I apply for assistance?

If you qualify, we'll connect you with the available programs to get started.

What happens after I apply for financial help?

We'll contact you once your application has been reviewed to talk about what happens next. You may work directly with the foundation or assistance program on next steps.

Questions? Call Optum Specialty Pharmacy at **1-855-427-4682**. We're here 24/7 and are ready to help.



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